



Codelith Lab

PRIVATE LIMITED · EST. 2025

NEXT-GEN AI-POWERED DIGITAL AGENCY

PUNE · MAHARASHTRA · INDIA

SERVICE PORTFOLIO • VOLUME 04 OF 04

Domain & Hosting

Plans, Pricing & Renewals — 2026 Edition

The two recurring costs behind every website, priced openly — including what they renew at, which is the number most providers hide. Domains, NVMe hosting, business email, SSL and managed servers, all registered in **your name** and transferable at any time.

DOMAINS FROM

₹899/year — hosting from ₹2,400 per year

WEBSITE

codelithlab.com

LIVE DEMOS

codelithlabdemo.online

CALL / WHATSAPP

+91 86691 17894

business@codelithlab.com

CIN · U62091PN2025PTC247887

Valid for 30 days from issue

— INSIDE THIS DOCUMENT

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A note on renewal pricing

The oldest trick in hosting is a cheap first year followed by a renewal at three times the price. **Every figure in this document is both the registration price and the renewal price** — what you pay in year one is what you pay in year four, subject only to registry increases we pass on at cost. **All prices are exclusive of 18% GST.**

SECTION 01

About Codelith Lab

Codelith Lab Private Limited is a next-generation, AI-powered digital agency headquartered in Pune, India. Founded in 2025 by **Aditya Sonawane** and **Bhavana Sonawane**, we build websites, applications and CRM platforms — and we keep them online.

Hosting is the one service where the difference only becomes visible on a bad day. When a site goes down at 9 pm, the question is not which company has the glossiest dashboard — it is whether a human replies. **Every hosting client gets a WhatsApp number that reaches a person who can actually restart a server**, not a ticket queue in another timezone.

99.9%

UPTIME TARGET

NVMe

SSD STORAGE

Free

SSL & MIGRATION

100%

YOURS TO TRANSFER

WHAT WE DO

Domain Registration

Web Hosting

Business Email

SSL & Security

Managed Servers

Website Development

App Development

SEO & GEO

THIS DOCUMENT COVERS

- ✓ Domain pricing for every common extension, **register and renew**
- ✓ Four hosting plans, from **₹2,400** to **₹24,000+** per year
- ✓ Business email, SSL certificates and security add-ons
- ✓ Backup policy, uptime commitment and support response times
- ✓ Free migration — how it works and what it costs beyond the free tier
- ✓ Renewal, refund and transfer-out policy stated plainly

THE REST OF THE SERIES

Volume 01 — Website Development

Four website packages from ₹8,000 to ₹99,999, e-commerce builds, add-ons and care plans, with 68 live demos to browse.

Volume 02 — App Development

Android and iOS applications from ₹35,000 to enterprise platforms, with backend, admin panel and store publishing included.

Volume 03 — SEO Services

Local, national and e-commerce SEO retainers from ₹8,000 per month, technical audits and AI-search optimisation.

REGISTERED OFFICE

Sr. No. 61/1A, Lipane Vasti, Ambegaon BK, Pune, Maharashtra — 411046, India

CIN U62091PN2025PTC247887 · **Email** business@codelithlab.com · **Phone** +91 86691 17894, +91 83296 08019

SECTION 02

Why host with us

Hosting is a commodity until something breaks. These are the things that decide whether that day costs you an hour or a week.



NVMe SSD, not spinning disks

Every plan runs on NVMe storage with LiteSpeed and server-level caching. The same website typically loads several times faster than on entry-level shared hosting.



Indian data centres

Mumbai-hosted by default, which matters both for latency to Indian visitors and for keeping customer data within the country. Singapore, Frankfurt and US available on request.



Your name on everything

Domains are registered to you as registrant, not to us as a reseller holding them on your behalf. You can transfer out any time without asking permission.



WhatsApp support that answers

A real number and a real person during business hours, with emergency escalation outside them. No chatbot loop before you can report that a site is down.



Backups you can restore yourself

Automated backups on every plan, with one-click restore from your panel. Not a support ticket, not a fee, not a three-day wait for someone to find a tape.



Free SSL on every domain

Auto-issued and auto-renewed on every domain and subdomain you host with us. Nobody should be charged annually for a padlock in 2026.



Renewal price = launch price

No first-year discount that triples on renewal. The figure in this document is what it costs every year, and we tell you before a registry increases its own rate.



Migration handled for you

We move your existing site, emails and databases at no charge on Business and above — with the old host kept live until the new one is verified working.



Renewal reminders that reach you

Email plus WhatsApp at 30, 15, 7 and 1 day. Expired domains are the single most avoidable disaster in this industry, and we treat them that way.

SECTION 03

Domain pricing

Register and renewal prices are the same figure. All domains include free DNS management, email forwarding, theft protection and full transfer rights.

POPULAR IN INDIA	REGISTER	RENEW
.in	₹899	₹899
.co.in	₹799	₹799
.com	₹1,299	₹1,299
.org	₹1,399	₹1,399
.net	₹1,499	₹1,499
.info	₹1,499	₹1,499
.biz	₹1,599	₹1,599

COMMERCE	REGISTER	RENEW
.shop	₹2,299	₹2,299
.store	₹2,499	₹2,499
.online	₹1,999	₹1,999
.site	₹1,899	₹1,899

ALSO AVAILABLE	REGISTER	RENEW
.xyz	₹1,299	₹1,299
.club	₹1,899	₹1,899
.live	₹2,199	₹2,199
.me	₹2,499	₹2,499
.care	₹2,799	₹2,799
.co	₹2,999	₹2,999

TECHNOLOGY	REGISTER	RENEW
.dev	₹1,699	₹1,699
.app	₹1,799	₹1,799
.tech	₹3,499	₹3,499
.io	₹4,499	₹4,499
.ai	₹9,999	₹9,999

PROFESSIONAL	REGISTER	RENEW
.agency	₹2,799	₹2,799
.academy	₹2,999	₹2,999
.clinic	₹4,999	₹4,999
.solutions	₹2,499	₹2,499

DOMAIN SERVICES	PRICE
Transfer a domain in	Free +1 yr renewal
Domain privacy protection	₹499 / yr
DNS management & records	Free
Domain broker / acquisition	From ₹5,000

INCLUDED FREE WITH EVERY DOMAIN

Full DNS control (A, CNAME, MX, TXT, SRV) · Unlimited subdomains · Email forwarding · URL forwarding · Registrar lock · Auto-renew with 30 / 15 / 7 / 1-day reminders · **Registered in your name as the legal registrant** · Free transfer out after 60 days.

10% discount on 10 or more domains registered together. All prices exclusive of 18% GST.



PART ONE

The **hosting plans**

Four plans on NVMe infrastructure, from a single brochure site to a fully managed server. Each one states the storage, the sites, the email accounts and the backup policy — then a line-by-line comparison so you can see exactly what the extra budget buys.

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SECTION 04

Plans at a glance

Four plans, all on NVMe with free SSL and automated backups. Upgrade at any time — we move you with no downtime and prorate the difference.

PLAN 01	PLAN 02	PLAN 03	PLAN 04
Starter Hosting	Business Hosting	Premium Cloud	Managed VPS
₹2,400	₹4,800	₹9,600	₹24,000+
PER YEAR	PER YEAR	PER YEAR	PER YEAR
Websites 1	Websites 5	Websites Unlimited	Websites Unlimited
Storage 10 GB NVMe	Storage 30 GB NVMe	Storage 75 GB NVMe	Storage 150 GB NVMe
Emails 5	Emails 25	Emails Unlimited	Emails Unlimited
Backups Weekly	Backups Daily	Backups Daily · 30 d	Backups Daily · 90 d
✓ Free SSL certificate ✓ 1-click WordPress install ✓ Unmetered bandwidth ✓ cPanel control panel ✓ Email & ticket support	✓ Free CDN & caching ✓ Staging environment ✓ Malware scanning ✓ Free site migration ✓ WhatsApp support	✓ Dedicated CPU & RAM ✓ Premium CDN + firewall ✓ Redis object caching ✓ Git deployment ✓ Free domain for 1 year	✓ 4 vCPU · 8 GB RAM ✓ Root access, custom stack ✓ Dedicated IP address ✓ 24×7 monitoring ✓ Dedicated account manager
For a single brochure website, portfolio or a business just going online.	For growing SMEs, agencies with a few sites, and any site taking real traffic.	For e-commerce, high-traffic sites, membership platforms and multi-site operators.	For SaaS products, large catalogues, custom applications and heavy workloads.

NOT SURE WHICH ONE FITS?

"One website, a few hundred visitors a month."

Do not overbuy. **Starter Hosting** at ₹200 a month is genuinely enough, and upgrading later takes an hour.

"A busy site, or a few sites, and staff email."

You need daily backups and staging. **Business Hosting** is what most of our clients run on.

"E-commerce, or traffic that spikes on campaign days."

You need dedicated resources, not shared ones. **Premium Cloud** — our most subscribed plan.

INCLUDED IN EVERY PLAN

Free SSL on all domains and subdomains · Unmetered bandwidth under fair use · NVMe SSD storage · 1-click app installer · PHP version control · Automated backups with self-service restore · 99.9% uptime commitment · Indian data centre by default.

Monthly billing available at a 20% premium. Annual pricing shown throughout. All prices exclusive of 18% GST.

01

PLAN 01 — ENTRY

Starter Hosting

Enough for one website that needs to be fast, secure and reliably online. Not a stripped-down trial plan — the same NVMe hardware and the same SSL as every other tier.

PER YEAR

₹2,400

₹200 / month · + 18% GST

WEBSITES

1

STORAGE

10 GB NVMe

BUSINESS EMAILS

5

BACKUPS

Weekly

PERFORMANCE

- ✓ **NVMe SSD storage** — the same hardware as our top plans
- ✓ LiteSpeed web server with server-level caching
- ✓ Unmetered bandwidth under fair-use policy
- ✓ PHP 8.x with version switching
- ✓ HTTP/3 and Brotli compression
- ✓ Indian data centre by default

INCLUDED FEATURES

- ✓ **Free SSL certificate**, auto-issued and auto-renewed
- ✓ 1-click installer for WordPress and 300+ apps
- ✓ 5 business email accounts with webmail
- ✓ 1 MySQL database
- ✓ FTP and file manager access
- ✓ Unlimited subdomains and DNS records

SAFETY & MANAGEMENT

- ✓ **Weekly automated backups** with one-click self-restore
- ✓ cPanel control panel
- ✓ Basic firewall and brute-force protection
- ✓ SSL enforced with automatic HTTPS redirect
- ✓ Spam filtering on all email accounts

SUPPORT

- ✓ Email and ticket support, business hours
- ✓ Response within 12 hours
- ✓ Setup assistance and DNS pointing included

NOT INCLUDED AT THIS PLAN

- ✗ Free migration (available at ₹1,500 per site)
- ✗ Daily backups (upgrade for ₹1,800 per year)
- ✗ Staging environment and Git deployment
- ✗ CDN and advanced firewall

BEST SUITED FOR

A single brochure website, a portfolio, a landing page, a local business site or a personal blog — typically anything up to a few thousand visitors a month. **Do not overbuy hosting.** If you outgrow this plan we will tell you, move you in under an hour with no downtime, and charge only the prorated difference.

MOST REQUESTED ADD-ONS AT THIS PLAN

Upgrade to daily backups

₹1,800 / yearSite migration from
another host**₹1,500** / site

Additional 25 GB storage

₹1,200 / year

Email deliverability setup

₹2,500

02

PLAN 02 — GROWTH

Business Hosting

Daily backups, a staging site and a CDN — the three things that separate a website you can experiment with from one you are afraid to touch.

PER YEAR

₹4,800

₹400 / month · + 18% GST

WEBSITES

5

STORAGE

30 GB NVMe

BUSINESS EMAILS

25

BACKUPS

Daily · 14 days**Everything in Starter Hosting + the following**

PERFORMANCE

- ✓ **Double the CPU and memory allocation** of Starter
- ✓ **Free CDN** across a global edge network
- ✓ Advanced page and object caching
- ✓ Image optimisation at the edge
- ✓ HTTP/3, Brotli and early hints

DEVELOPER TOOLS

- ✓ **Staging environment** — test changes before they go live
- ✓ One-click push from staging to production
- ✓ SSH access
- ✓ Cron job management
- ✓ 5 MySQL databases with phpMyAdmin

SECURITY & BACKUPS

- ✓ **Daily automated backups** with 14-day retention
- ✓ One-click restore of files, database or both
- ✓ **Malware scanning** with automatic quarantine
- ✓ Web application firewall
- ✓ DDoS mitigation at the network edge
- ✓ Two-factor authentication on the control panel

EMAIL & SUPPORT

- ✓ 25 business email accounts, 10 GB shared
- ✓ SPF, DKIM and DMARC configured for deliverability
- ✓ **WhatsApp support** with 4-hour response in business hours
- ✓ **Free migration of up to 3 websites**, including email and databases

BEST SUITED FOR

Growing SMEs, professional firms, clinics and institutes, small agencies hosting a handful of client sites, and any business site where an hour of downtime costs real money. This is the plan most Codelith Lab website clients run on.

MOST REQUESTED ADD-ONS AT THIS PLAN

Wildcard SSL for all subdomains

₹4,999 / year

Extended backup retention, 90 days

₹2,400 / year

Dedicated IP address

₹2,400 / year

Professional Mail, per user

₹2,999 / year

03

PLAN 03 — MOST SUBSCRIBED

Premium Cloud

Dedicated CPU and memory rather than a share of someone else's. Built for e-commerce and traffic that arrives all at once when a campaign lands.

PER YEAR

₹9,600

₹800 / month · + 18% GST

WEBSITES

Unlimited

STORAGE

75 GB NVMe

BUSINESS EMAILS

Unlimited

BACKUPS

Daily · 30 days**Everything in Business Hosting + the following**

DEDICATED RESOURCES

- ✓ **2 vCPU and 4 GB RAM reserved for you** — not shared
- ✓ Isolated container, unaffected by neighbouring accounts
- ✓ Burst capacity for traffic spikes
- ✓ **Redis object caching** for database-heavy sites
- ✓ Optimised for WooCommerce and large WordPress installs

PERFORMANCE & DELIVERY

- ✓ **Premium CDN** with more edge locations and higher limits
- ✓ Enterprise web application firewall
- ✓ Automatic image conversion to WebP and AVIF
- ✓ Full-page caching with intelligent purge rules
- ✓ Free performance tuning at onboarding

DEVELOPER & WORKFLOW

- ✓ **Git deployment** with branch-based staging
- ✓ Multiple staging environments
- ✓ WP-CLI and Composer support
- ✓ Unlimited databases
- ✓ Custom cron scheduling and background workers

PROTECTION & SUPPORT

- ✓ **Daily backups with 30-day retention**
- ✓ Off-site backup replication
- ✓ Proactive uptime monitoring with alerting
- ✓ **Priority support — 4-hour response, extended hours**
- ✓ Free malware cleanup if you are ever compromised

BONUS INCLUDED

- ✓ **Free domain for the first year** (up to ₹1,499 value)
- ✓ Free migration of unlimited websites

BEST SUITED FOR

E-commerce stores, membership and course platforms, booking systems, news and content sites, agencies hosting many client sites, and any business running paid campaigns where a slow page directly wastes ad spend.

04

PLAN 04 — MANAGED SERVER

Managed VPS

Your own server, with root access if you want it and full management if you do not. For applications that have outgrown shared infrastructure entirely.

FROM, PER YEAR

₹24,000

₹2,000 / month · + 18% GST

BASE SPEC

4 vCPU · 8 GB

STORAGE

150 GB NVMe

IP ADDRESS

Dedicated

BACKUPS

Daily · 90 days**Everything in Premium Cloud + the following**

THE SERVER

- ✓ **Root access** — install anything you need
- ✓ Custom stack: LEMP, LAMP, Node.js, Python or Docker
- ✓ **Dedicated IP address** included
- ✓ Scalable — add vCPU, RAM or storage without rebuilding
- ✓ Private networking between your servers
- ✓ Choice of data centre region

FULL MANAGEMENT INCLUDED

- ✓ OS patching and security updates applied for you
- ✓ Web server, PHP and database tuning
- ✓ Firewall configuration and hardening
- ✓ SSL provisioning and renewal automation
- ✓ Log rotation, disk and resource management

RELIABILITY

- ✓ **24×7 automated monitoring** with alerting and auto-restart
- ✓ Daily backups with **90-day retention**, replicated off-site
- ✓ Optional hourly snapshots
- ✓ Load-balancer ready for horizontal scaling
- ✓ Quarterly security review and patch report

SUPPORT

- ✓ **Dedicated account manager**
- ✓ Priority response — 1 hour for critical incidents
- ✓ Emergency escalation outside business hours
- ✓ Deployment and release assistance

SCALING BEYOND THE BASE

- ✓ 8 vCPU · 16 GB · 300 GB — **₹42,000 / year**
- ✓ 16 vCPU · 32 GB · 600 GB — **₹78,000 / year**
- ✓ Dedicated bare-metal — quoted on requirement

BEST SUITED FOR

SaaS products, custom web applications, large e-commerce catalogues, marketplaces, high-traffic publishers, and any business with compliance requirements that rule out shared hosting. **If you are not sure you need a VPS, you probably do not** — tell us your traffic and we will say so honestly.

SECTION 09 — PART 1 OF 2

Full plan comparison

Every difference between the four plans, line by line. Resources and performance first — security, email and support follow overleaf.

SPECIFICATION	STARTER ₹2,400/yr	BUSINESS ₹4,800/yr	PREMIUM ₹9,600/yr	VPS ₹24,000/yr
RESOURCES				
Websites hosted	1	5	Unlimited	Unlimited
NVMe SSD storage	10 GB	30 GB	75 GB	150 GB
CPU & memory	Shared	2× shared	2 vCPU · 4 GB	4 vCPU · 8 GB
Bandwidth	Unmetered*	Unmetered*	Unmetered*	Unmetered*
MySQL databases	1	5	Unlimited	Unlimited
Root / SSH access	⊖	SSH	SSH	Root
PERFORMANCE				
LiteSpeed & server caching	✓	✓	✓	✓
CDN	⊖	Free CDN	Premium CDN	Premium CDN
Redis object caching	⊖	⊖	✓	✓
Image optimisation at edge	⊖	✓	+ WebP/AVIF	+ WebP/AVIF
Onboarding performance tuning	⊖	⊖	✓	✓
DEVELOPER TOOLS				
1-click app installer	✓	✓	✓	✓
Staging environment	⊖	1	Multiple	Multiple
Git deployment	⊖	⊖	✓	✓
Custom stack (Node, Python, Docker)	⊖	⊖	⊖	✓

*Unmetered under fair-use policy — see page 21. All prices exclusive of 18% GST. Comparison continues on the next page.

SECTION 09 — PART 2 OF 2

Full plan comparison

Security, backups, email and support across the four plans.

SPECIFICATION	STARTER ₹2,400/yr	BUSINESS ₹4,800/yr	PREMIUM ₹9,600/yr	VPS ₹24,000/yr
SECURITY				
Free SSL, auto-renewed	✓	✓	✓	✓
Firewall	Basic	WAF	Enterprise WAF	Custom rules
Malware scanning	—	✓	+ auto-clean	+ auto-clean
DDoS mitigation	Network	✓	✓	✓
Free malware cleanup if hacked	—	—	✓	✓
Two-factor authentication	✓	✓	✓	✓
BACKUPS				
Backup frequency	Weekly	Daily	Daily	Daily
Retention period	7 days	14 days	30 days	90 days
One-click self-restore	✓	✓	✓	✓
Off-site replication	—	—	✓	✓
Hourly snapshots	—	—	—	Optional
EMAIL				
Business email accounts	5	25	Unlimited	Unlimited
Webmail, IMAP & POP	✓	✓	✓	✓
SPF, DKIM & DMARC setup	Add-on	✓	✓	✓
SERVICE & SUPPORT				
Uptime commitment	99.9%	99.9%	99.9%	99.9%
Free website migration	—	Up to 3	Unlimited	Unlimited
Support channels	Email	+ WhatsApp	Priority	Manager
Target response time	12 hours	4 hours	4 hours	1 hour
Free domain for first year	—	—	✓	✓

All prices exclusive of 18% GST. Add-on pricing is listed in Section 11.

02

PART TWO

Beyond **hosting**

Business email that does not land in spam, SSL certificates beyond the free one, and the operational detail nobody asks about until it matters — how migrations run, how far back the backups go, and what our uptime commitment is actually worth.

Business Email & Collaboration	15
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SECTION 10

Business email & collaboration

Hosting includes mailboxes, which is enough for many businesses. If email is how your company actually runs, a dedicated platform is worth the difference.

Included Mail

Free with hosting

5 to unlimited accounts by plan

- ✓ you@yourdomain.com addresses
- ✓ Webmail, IMAP and POP access
- ✓ Works with Outlook and phone apps
- ✓ Spam and virus filtering
- ✓ Email forwarding and aliases
- ✓ Shares your hosting storage
- ✓ Auto-responders and catch-all

Professional

POPULAR

₹2,999 / user / yr

or ₹299 per user per month

- ✓ **Everything in Included, plus:**
- ✓ 30 GB storage per user, separate from hosting
- ✓ Shared calendars and contacts
- ✓ Advanced anti-spam and phishing protection
- ✓ Email archiving and retention
- ✓ Admin console with user management
- ✓ Priority delivery infrastructure
- ✓ Mobile sync across all devices

Google & Microsoft

₹6,600 / user / yr

Workspace or Microsoft 365

- ✓ **Full productivity suite:**
- ✓ Gmail or Outlook with your domain
- ✓ Docs, Sheets, Slides or Word, Excel, PowerPoint
- ✓ Drive or OneDrive cloud storage
- ✓ Meet or Teams video conferencing
- ✓ Enterprise admin and security controls
- ✓ We handle setup, migration and support

DELIVERABILITY — THE PART PEOPLE SKIP

- ✓ **SPF, DKIM and DMARC** configured so your mail is trusted
- ✓ Reverse DNS and dedicated sending IP where required
- ✓ Blacklist monitoring with alerts
- ✓ Bounce and complaint handling guidance
- ✓ Warm-up plan for newly registered domains

EMAIL SERVICES & PRICING

Deliverability setup (SPF/DKIM/DMARC) **₹2,500**

Mailbox migration from another provider **₹500 / box**

Google Workspace / Microsoft 365 setup **₹3,000**

Transactional email relay setup **₹3,500**

Email archiving, per user **₹1,200 / yr**

WHICH ONE DO YOU ACTUALLY NEED?

If you send a few dozen emails a day and use a phone app, **the included mailboxes are genuinely fine** — do not let anyone upsell you. Move to Professional Mail when storage or deliverability starts to hurt, and to Workspace or Microsoft 365 when your team needs shared documents and calendars, not just email.

SECTION 11

SSL, security & add-ons

A free SSL certificate is included on every plan. These are for the cases where a free certificate genuinely is not enough — plus everything else you can bolt on.

SSL CERTIFICATES	PER YEAR
Free DV SSL (all plans)	Included
Positive SSL — single domain	₹1,499
Wildcard SSL — all subdomains	₹4,999
Organisation Validated (OV)	₹7,999
Extended Validation (EV)	₹14,999
Multi-domain SAN (up to 5)	₹8,999

SECURITY SERVICES	PRICE
Malware removal (one-time)	₹4,500
Server hardening & audit	₹5,000
Cloudflare Pro setup	₹3,000
Uptime monitoring & SMS alerts	₹1,200 / yr
Blacklist monitoring	₹900 / yr
Penetration test (basic)	From ₹18,000

RESOURCES & STORAGE	PER YEAR
Additional 25 GB NVMe storage	₹1,200
Additional 1 vCPU + 2 GB RAM	₹6,000
Dedicated IP address	₹2,400
Premium CDN (Starter & Business)	₹2,400
Additional website slot (Business)	₹800

BACKUPS & RECOVERY	PRICE
Upgrade weekly to daily backups	₹1,800 / yr
Extended retention to 90 days	₹2,400 / yr
Off-site backup replication	₹3,000 / yr
Emergency restore (out of hours)	₹2,500
Backup beyond retention window	On request

MIGRATION & SETUP	PRICE
Website migration (Starter plan)	₹1,500 / site
Migration beyond the free allowance	₹1,200 / site
DNS & nameserver configuration	Free

WHEN DO YOU ACTUALLY NEED A PAID SSL?

Almost never. The free certificate gives you the same encryption and the same padlock as a ₹15,000 one. **Pay for SSL only if** you need a wildcard across many subdomains, your industry or a partner contract requires organisation validation, or you want the warranty that comes with a commercial certificate. Anyone selling you EV SSL for a brochure site is selling you a feeling.

SECTION 12

Migration, backups & uptime

The three operational questions that decide whether hosting is a service or just a folder on somebody's server.

HOW A MIGRATION RUNS

1

We copy, you keep running

Day 1

Your current host stays live and untouched. We take a full copy of files, databases and email, and rebuild it on our infrastructure while your site continues serving visitors normally.

2

You test on a preview URL

Day 1-2

We give you a temporary address to check every page, form, payment and email account. Nothing changes publicly until you confirm the copy works exactly as it should.

3

DNS switch at a quiet hour

Day 2-3

We move the nameservers at a time you choose — usually late evening — with TTL lowered in advance so propagation is minutes rather than hours. Email is queued, not lost.

4

Old host stays up for a week

Day 3-10

We ask you to keep the previous account active for seven days as a safety net. Only once everything is verified do you cancel it — and only then do we consider the job done.

BACKUP POLICY

- ✓ **Starter** — weekly, 7-day retention
- ✓ **Business** — daily, 14-day retention
- ✓ **Premium Cloud** — daily, 30-day retention, replicated off-site
- ✓ **Managed VPS** — daily, 90-day retention, optional hourly snapshots
- ✓ One-click restore of files, database, or both, from your own panel
- ✓ A manual backup can be taken any time before you make a risky change

UPTIME COMMITMENT

- ✓ **99.9% monthly uptime** on every plan, measured externally
- ✓ Planned maintenance announced at least 48 hours in advance
- ✓ Maintenance windows scheduled between 1 am and 5 am IST
- ✓ **Service credits** — below 99.9% in a month earns 10% of that month's fee; below 99% earns 25%
- ✓ Status updates sent by WhatsApp during any incident
- ✓ Post-incident summary within 48 hours of resolution

SUPPORT RESPONSE TIMES

Starter — email and ticket, 12-hour target · **Business** — WhatsApp, 4-hour target · **Premium Cloud** — priority, 4-hour target with extended hours · **Managed VPS** — dedicated manager, 1-hour target for critical incidents.

Site-down emergencies are escalated on every plan, at any hour — the response times above are targets for ordinary requests, not for outages.

03

PART THREE

Working together

What happens in the first week, the infrastructure your site actually sits on, and the commercial terms — renewals, refunds, fair use and how to leave, all written where you can read them before you sign rather than after.

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SECTION 13

How onboarding works

From payment to a live, secured, backed-up site — usually inside 48 hours for a new site, or three to five days if we are migrating an existing one.

1

Choose the plan and the domain

Day 0

Tell us your traffic, your site count and your email needs. If a cheaper plan will do the job we will say so — hosting is a long relationship and starting it with an oversell is a bad trade for both of us.

2

Account provisioned

Day 1

Within a few hours of payment you receive control panel access, your domain registered in your own name, and nameserver details. Nothing is held in a Codelith account on your behalf.

3

Site installed or migrated

Day 1–3

A fresh WordPress install, or a full copy of your existing site from your old host — files, databases and email — staged on a preview URL for you to check before anything goes public.

4

Email, SSL and DNS configured

Day 2–4

Mailboxes created, SPF, DKIM and DMARC records published, SSL issued and HTTPS enforced, and DNS records mapped for anything else you run on the domain.

5

Go live and verify

Day 3–5

Nameservers switched at a quiet hour, then we test every page, form, payment and mailbox ourselves rather than asking you to discover a problem later.

6

Handover and safety net

Day 5–10

You receive every credential, a short walkthrough of backups and restores, and we keep monitoring for a week. Your old host stays live throughout as insurance.

WHAT WE NEED FROM YOU

Access to your current hosting and domain registrar (or authorisation to request it), a list of every email address in use, and a preferred time window for the DNS switch. **The one thing that genuinely delays a migration is registrar access** — if you no longer know who holds your domain, tell us early and we will help you find out.

SECTION 14

Infrastructure & technology

What your site actually runs on. We publish this because "cloud hosting" means nothing on its own, and you deserve to know what you are renting.

Storage & compute

NVMe SSD

Enterprise-grade CPUs

Container isolation

RAID redundancy

Web server

LiteSpeed

Nginx

Apache

HTTP/3

Brotli

Runtimes

PHP 7.4 – 8.4

Node.js

Python

Ruby

Docker (VPS)

Databases

MySQL

MariaDB

PostgreSQL (VPS)

Redis

phpMyAdmin

Data centres

Mumbai (default)

Singapore

Frankfurt

US East

Tier III facilities

Network & delivery

Cloudflare CDN

Anycast DNS

DDoS mitigation

Free SSL automation

Security

Imunify360

ModSecurity WAF

Brute-force protection

Malware scanning

2FA

Control panel

cPanel

Softaculous installer

WP Toolkit

SSH & SFTP

WP-CLI

Monitoring

External uptime probes

Resource alerting

Blacklist watch

SSL expiry alerts

Standards we hold every account to

- ✓ HTTPS enforced on every domain from day one
- ✓ A restorable backup existing before any change we make
- ✓ Security patches applied without waiting to be asked
- ✓ No account overselling on dedicated-resource plans
- ✓ Incidents communicated before you notice them

What stays yours, always

- ✓ The domain, registered with you as legal registrant
- ✓ Full control panel and root credentials
- ✓ Every file, database and mailbox
- ✓ Backups, downloadable at any time
- ✓ The right to transfer out without asking us

SECTION 15

Renewals, refunds & terms

The clauses that matter most in hosting, written where you can find them.

OUR RENEWAL PROMISE

- ✓ **Registration price equals renewal price.** No first-year discount that multiplies later
- ✓ If a registry raises its own wholesale rate we pass it on at cost, with 60 days' notice
- ✓ Reminders at **30, 15, 7 and 1 day** before expiry, by email and WhatsApp
- ✓ Auto-renew is optional and can be switched off at any time
- ✓ We never let a domain lapse silently to resell it

REFUNDS

- ✓ **15-day money-back guarantee on hosting**, no questions asked
- ✓ **Domains are non-refundable** — registries charge us at the moment of registration and do not reverse it
- ✓ SSL certificates refundable within 15 days if unissued
- ✓ Annual plans cancelled mid-term are refunded pro-rata, less any free domain value used
- ✓ Setup and migration fees are non-refundable once the work has been performed

GENERAL TERMS

- 01 All prices in this document are exclusive of 18% GST**, charged additionally on every invoice.
- Hosting is billed annually in advance by default. Monthly billing is available at a 20% premium.
- This quotation is valid for **30 days**; domain prices follow registry rates and may change with notice.
- Domains are registered with the client as the legal registrant.** We are the reseller, never the owner.
- Domain transfers out are permitted at any time after the 60-day ICANN lock, at no charge and without conditions.
- Fair use:** "unmetered" bandwidth means no billing meter, not unlimited server capacity. Accounts consistently consuming resources far beyond their plan will be contacted and offered an upgrade — never suspended without warning.
- Shared plans are not intended for file storage, streaming, cryptocurrency mining, bulk mailing or proxy services.
- Backups are a convenience, not a substitute for the client's own copies. We recommend an independent backup for business-critical data.
- Uptime credits:** below 99.9% in a calendar month earns 10% of that month's fee; below 99% earns 25%. Credits are requested by the client within 30 days and applied to the next invoice.
- Scheduled maintenance is announced at least 48 hours in advance and excluded from uptime calculations.
- The client is responsible for the legality of content hosted. Content violating Indian law will be suspended on notice.
- We may suspend an account that is actively compromised and attacking others, and will restore it as soon as it is cleaned — free of charge on Premium Cloud and VPS.
- Accounts unpaid 15 days past due are suspended; data is retained for a further 30 days before deletion.
- We are not liable for losses arising from third-party network outages, registry actions, client-side changes, or force majeure events.
- Either party may end the service with 30 days' written notice; we will provide a full export of your data on request.
- All disputes are subject to the jurisdiction of courts in Pune, Maharashtra, India.

SECTION 16

Frequently asked questions

Q. Who actually owns my domain?

You do. The domain is registered with your name and details as the legal registrant — we appear only as the reseller. You can view it in the public WHOIS record and transfer it away at any time after the 60-day ICANN lock, without asking our permission.

Q. Will my price go up at renewal?

No. Every figure in this document is both the registration price and the renewal price. The only exception is when a registry raises its own wholesale rate for an extension — we pass that on at cost and tell you 60 days beforehand.

Q. What happens if I forget to renew?

We send reminders at 30, 15, 7 and 1 day by email and WhatsApp. If it still expires, most extensions have a 30-day grace period for normal renewal, followed by a redemption window with a registry fee of around ₹6,000. We will not quietly let a domain lapse and then resell it.

Q. Is "unlimited bandwidth" really unlimited?

There is no billing meter, but there is a physical server. In practice this means an ordinary business website will never hit a limit, while a site using resources far beyond its plan gets a conversation and an upgrade offer — not a surprise invoice or a sudden suspension.

Q. Can you move my existing website for free?

Yes on Business and above — up to three sites on Business, unlimited on Premium Cloud and VPS, including files, databases and email. On Starter it is ₹1,500 per site. Your old host stays live throughout as a safety net.

Q. Where is my data stored?

Mumbai by default, which keeps your data in India and your site fast for Indian visitors. Singapore, Frankfurt and US East are available if your audience is elsewhere — just tell us before we provision.

Q. Do I need a paid SSL certificate?

Almost certainly not. The free certificate included on every plan provides identical encryption and the same browser padlock. Pay only if you need a wildcard across many subdomains, or a contract requires organisation validation.

Q. What if my website gets hacked?

On Premium Cloud and Managed VPS we clean it free — malware removal, restore from a clean backup, and hardening so it does not recur. On Starter and Business, cleanup is ₹4,500. In every case we will tell you honestly how it happened.

Q. Can I get a refund if I do not like it?

Hosting carries a 15-day money-back guarantee with no questions asked. Domains cannot be refunded — registries charge at the moment of registration and never reverse it, which is an industry rule rather than our policy.

Q. I bought a website from you — is hosting included?

No, and we say so on the first page of every quotation. A website is a one-time build; domain and hosting renew every year. Bundling them would only hide a recurring cost you should be able to see.

— NEXT STEP

Let's get you online and keep you **there.**

Tell us your domain and roughly how much traffic you get. We will tell you which plan you actually need — including when that is the cheapest one — and move you across for free if you are already hosted somewhere else.

CALL OR WHATSAPP

+91 86691 17894

+91 83296 08019

EMAIL & WEB

business@codelithlab.com

codelithlab.com

ALREADY HOSTED ELSEWHERE?

Free migration, zero downtime

Free on Business and above. Your old host stays live until you confirm everything works — files, databases and email included.

REGISTERED OFFICE

**Sr. No. 61/1A, Lipane Vasti,
Ambegaon BK, Pune — 411046**

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01

Send your domain

Just the address and rough monthly traffic. We will recommend a plan — often a cheaper one.

02

We provision in hours

Control panel, domain in your name and nameservers, usually the same working day.

03

Live, secured, backed up

Migration, SSL, email and DNS handled, with your old host kept live as insurance.

Codelith Lab

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Volume **04** of 04 — Domain & Hosting

Also available: Website Development · App Development · SEO Services

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